Supervisor

Job Descriptions

1. Facilitate outsourced agencies in their identified areas of operations.
2. Technical Support in various smart meter installation operations such as consumer surveys, consumer indexing, meter installation, operations and maintenance those carried out by Technicians/Helpers.
3. Steer consumer interactions and enable quick resolutions of technical issues / grievances.
4. Ensuring the committed targets are met.
5. Quality Checks of meter installation, consumer indexing, and O&M.
6. Co-ordination with stakeholders i.e. DISCOM, Consumer, Field Team.