

#### About our client

Our client is the UAE's premier new and used car dealership putting world-leading car brands at the fingertips of our valued customers across the UAE. With an online inventory that includes cars from Ford, Jaguar, Land Rover, Ferrari, Lincoln, Maserati and Ford Trucks they are one of the biggest dealerships in UAE.

## Requirement

Our client is hiring automotive technicians with dealership experience for their operations in UAE. Given below are the specifications pertaining to requirements and benefits.

### Job Purpose:

To carry out effective and efficient repair and maintenance of customer vehicles following the approved manufacturers repair techniques.

# **Roles & Responsibilities:**

- Collect job orders and the necessary materials/ tools/ equipment, to carry out the repairs and maintenance on the customers vehicles in accordance with the manufacturers repair techniques.
- Ensure accurate fault diagnosis and effective utilization of time allocated for the repairs. Report to Team Leader of any delays in repairs due to unavailability of parts or any other reason.
- Ensure all additional repairs are authorized; parts are booked to the repair order. In case of
  warranty repair/ parts exchange program, return removed part to the parts department in the
  same carton to facilitate audit processes and getting necessary credit if applicable. In the case of
  retail jobs keep the old parts inside the vehicle except batteries and parts which may cause stain
  on the interior trim/ carpet of the vehicle.
- Service personal tools, keep the lifts and work area clean and comply with the health and safety standards.
- Upgrade knowledge by regularly doing web-based courses and by attending classroom training.
- Keep all personal tools safe. Any breakages or accidents must be reported to the Team Leader / Supervisor immediately/Tool room for replacement.
- Ensure efficiency and productivity is maintained above 100%.
- Ensure proper clocking on/off in the system and do write up in the repair order as per the prescribed procedure.
- Any unused parts must be returned or stored properly as per company procedure. Used parts must be disposed of in an environmentally friendly manner.
- Working extra hours in case the job needs to be completed to ensure customer satisfaction as per Team Leader's requirement.

# **Qualifications & Experience:**

- Diploma in Automotive Engineering; OR
- Industrial Technical Institute ITI (2 years vocational course) Certified Auto Technician Course
- Mini 3 years' experience as a technician.
- Must be able to communicate fluently in English.
- Should be able to carry out all kinds of Mechanical Repairs including advanced diagnosing, trouble shooting of complex issues.



S. No.	Queries	Response
1	Category or Trade name	Automotive Technician
2	No. of Demands	150
3	Min. Required Experience (India or Gulf, please specify)	Mini 3 years Exp. with Automotive Dealership
4	Required Qualification	Diploma in Automotive Engineering OR Industrial Technical Institute ITI (2 years vocational course) - Certified Auto Technician Course
5	Age Limit	22 to 35 Years
6	Basic Salary	All inclusive (Basic, HRA, Transport) salary ranges from AED 4500 to 5500 depends on skill & experience.
7	Food	Self
8	Duty Hours	48 Hours as per UAE labor law
9	Over Time	As per UAE labor law
10	Working Days	5 Days a week on rotation basis
11	Accommodation	Available in select locations, otherwise accommodation allowance is provided
12	Transportation	Company transport or Transportation allowance is provided
13	Medical	Provided
14	Contract Period	Initial 2 years, renewable on mutual agreement
15	Job Location	Anywhere in UAE
16	ECR passport accepted or not	No
17	PCC or any other document is required for visa processing	Yes (PCC from Local Police Station)
18	Leave Benefits	22 Working Days per annum
19	Visa is from Dubai or any other emirates	Dubai
20	Interview Type (Online or Offline)	Offline (In Person Interview at Bengaluru)
21	How long it will take to get visa after selection	2 Weeks
22	Normal medical or GMACA medical is required for visa processing	Normal Medical
23	Joining Air Tickets	Provided By Employer